



## WHAT YOU CAN EXPECT DURING YOUR ARIZONA FIREPLACES INSTALLATION EXPERIENCE

The average installation process is between one and four appointments.

Depending on the type of unit that you have purchased, there may be fewer or additional appointments necessary. Please keep in mind that the lead time for each appointment can vary between a few days and a few weeks.

### **Step 1: Site Visit **\*\*If Applicable\*\*****

- Our field supervisor will meet to review the fireplace manufacturers specifications and venting system requirements.

***\*\*We will have the installation manual available to review and make notes\*\****

### **Step 2: Rough installation**

- After framing is complete our team will install the venting, fireplace, and measure for the chase top.
  - The chase for the venting system should be built prior to this appointment.

***\*Area of work should be prepped and staged prior to our installation crews arrival. This includes but not limited to, entry into the home, floor covering and protection, removing or covering all nearby furniture, and removing all wall hangings. \****

***\*\*Areas of the roof and/or interior/exterior walls may be affected due to installation of venting. Repairs will need to be done by your contractor, certified roofer, or other tradesman in that area. (i.e., 'stucco', 'drywall', 'roof tiles', etc.) \*\****

***\*\*\*A certified roofing professional should seal the flue penetration if a flashing has been installed instead of a chase top \*\*\****

### **Step 3: Chase top/Shroud Installation.**

- The chase top is a metal cap made to enclose the chimney chase. Our team will secure and seal the chase top to the chase and make any final adjustment to the flue if needed.
  - To manufacture the chase top, we will need to know the finishing material of the chase i.e., stucco, stone, brick, etc.
  - Due to the irregularities in sizes of stone, we will have to wait until after installation for our team to measure for the chase top.
- The Shroud is a decorative top for your chimney.

***\*\*The tiles leading to and around the chase work area should be removed by a certified roofing professional prior to our installation and re installed after completion of all roof work\*\****

#### **Step 4: Trim out/Start up**

- Our certified technician will install the log set, glass media, screen and other finishing pieces.  
***\*\*Please make sure your contractor has the electric wired and the gas line ran into the fireplace. We will make the final flex connection within the fireplace\*\****
- To ensure your fireplace is operating within manufacturer's specification, gas and power need to be on to enable our service technician to review the following:
  - Proper placement of the logs, ember material and/or other decorative material.
  - Check the wiring.
  - Check the air shutter adjustment.
  - Ensure that there are no gas leaks.
  - Ensure that the glass (if present) is sealed in the proper position and that the integral barrier is in place.

***\*\*Depending on the type of unit you have purchased there may be fewer or more items that need to be reviewed\*\****

**Thank you for choosing Arizona Fireplaces, we value and appreciate your business.**